

TELECOMMUNICATIONS BULLETIN

October 21, 2005
CMS 06- 11

**Bureau of Communication
and Computer Services**

From:

Theresa Starling, Manager
Communications Solution
Center

CSC Staff—Conversion to New Email Application

As part of the State's continued efforts to consolidate services and applications, the staff here at the Communications Solution Center (CSC) has been converted from the Lotus Notes email platform to Outlook. The staff, divided into targeted groups, experienced the conversion over the past few days. The project is now complete and for your benefit you will find an attached listing of our staff and the new email address for each member.

The basic format for email is: `firstname.lastname@illinois.gov`

Please refer to the attached listing and change your address book with the updated information for those whom you contact most. The old addresses (formatted as `firstname_lastname@cms.state.il.us`) will continue to work for a short time. However, to avoid problems or confusion, we urge you to update your address books now with the correct information.

The CSC staff remain committed to serving your telecommunications needs and we trust you will not hesitate to call us with any provisioning or repair needs.

800-366-8768

[in Centrex: (217) 524-4784]

Option 1

REPAIR SERVICES

Sub Option	1	Voice/Telephone
Sub Option	2	Data
Sub Option	3	IWIN - IL Wireless Information Network
Sub Option	4	Videoconferencing
Sub Option	5	Cellular
Sub Option	6	Paging
Sub Option	7	Internet
Sub Option	8	CMC - Network Services

Option 2

NEW and EXISTING SERVICES (Provisioning and Consultation)

Sub Option	1	Voice/Telephone
Sub Option	2	Data
Sub Option	3	IWIN - IL Wireless Information Network
Sub Option	4	Videoconferencing
Sub Option	5	Cellular
Sub Option	6	Paging
Sub Option	7	Internet
Sub Option	8	Calling Cards

FAX Number - restricted to emergency orders only:

(217) 524-5895 Calling Cards, Cellular, Data, Internet, IWIN
Paging, Telephone, Voice, VoIP

For more information...
visit our website at
www.state.il.us/cms/telecom